



Leadership in Action

NDA TRAINING TASMANIA

RTO Provider : 60034

Course Cost - \$395

Duration - 1 Day

Locations

- Hobart
- Launceston
- Ulverstone

Course Dates

Course dates can be found on the training calendar on the NDA website. If you can't find a suitable date, email: bookings@nda.com.au

Private Training

This training can be delivered as a private course for your organisation and can be customised for your needs. The training can be delivered either on-site or at NDA premises.

Please contact us for further information and to be provided with a quote.

More Information

Phone: 03 6334 4910

Email: bookings@nda.com.au

Web: www.nda.com.au

BOOK

ENQUIRE

WEBSITE

Unit Codes

BSBLDR411 - Demonstrate leadership in the workplace

BSBLDR412 - Communicate effectively as a workplace leader

Course Objectives

In this course, you will examine the skills and knowledge required to lead teams and individuals by modelling high standards of conduct to reflect the organisation's standards and values. You will also gain the skills and knowledge required to communicate effectively as a workplace leader.

Learning Outcomes

Leadership in Action

- The Evolution of Leadership
- Situational Leadership in Action
- Characteristics of Effective Leaders
- Inclusive and Diverse Leadership
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- Leadership and Self-Awareness
- Linking Organisational Values

Communicating as a Leader

- Why Communication Matters
- The Right Communication Method
- Barriers to Effective Communication
- Influencing and Persuasion Skills
- Listening as a Leadership Skill

Delivering a Leadership Message

- The Role of Communication
- Structuring an Effective Message
- Delivery Skills
- Tools and Techniques for Engagement
- Handling Difficult Messages

Managing Challenges in Leadership

- Workplace Challenges
- Managing Conflict Constructively
- Motivating Underperforming Staff
- The Role of Emotional Intelligence
- Turning Resistance into Engagement

Integrated Planning in Leadership

- Integrated Leadership Planning
- Linking Goals, Values, & Behaviours
- Leadership Communication Plan
- Tools for Planning

Assessment Simulation

- The Importance of Effective Leadership Communication
- Delivering Purposeful Messages
- Applying Leadership Communication in Real Situations
- Develop a Leadership Message Plan
- Leadership Communication and Compliance
- Key Skills for Effective Leadership Communication

Reflection and Wrap-Up

- Why Reflection Matters for Leaders
- Reflection Techniques
- From Reflection to Action

Using Artificial Intelligence (AI)

- Why AI Matters for Leaders
- AI as a Leadership Support Tool
- Practical Applications for Team Leaders
- Ethical and Legal Considerations
- Developing AI Literacy as a Leader

Optional Assessment - \$195 per unit

This course is part of a nationally recognised training program. Participants who successfully complete the optional assessment component of this course will receive a Statement of Attainment for the unit of competency aligned to the training course.

Exercises and activities completed during the course will be used as evidence towards unit competency.

Participants who choose not to be assessed will receive a Certificate of Attendance.